## INSURANCE CLAIMS REGISTER DESCRIPTION OF GYVYBĖS DRAUDIMO UAB "SB DRAUDIMAS" LATVIAN AND ESTONIAN BRANCHES

#### 1. Data controller

Gyvybės draudimo UAB "SB draudimas" (Registration code 110081788) Gynėjų 14, 01109 Vilnius, Lithuania

## 2. Contact information for the data protection officer

Gyvybės draudimo UAB "SB draudimas", including its' branches in Latvia and Estonia, data protection officer's contact is following:

Data Protection Officer Gyvybės draudimo UAB "SB draudimas" Gynėjų 14, 01109 Vilnius, Lithuania dapsauga@sb.lt

You can also contact Gyvybės draudimo UAB "SB draudimas" customer service in each country with regard to data protection issues.

Gyvybės draudimo UAB "SB draudimas" Estonian branch, Customer Service Keemia 4, 10616Tallinn, Estonia, +372 681 2300 info@sbinsurance.ee

Gyvybės draudimo UAB "SB draudimas" Latvian branch Elizabetes iela 10B-1, LV-1010 Rīga, Latvija, +371 675 03333 info@sbinsurance.lv

Gyvybės draudimo UAB "SB draudimas" Gynėjų 14, 01109 Vilnius, Lithuania, 1813

# 3. Purpose and legal basis for the processing of personal data

The purpose of the processing of personal data is claims processing based on Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches insurance contracts.

The legal basis for the processing of personal data is the implementation of the agreement between Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches and the customer and the fulfilment of the legal obligation of Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches. Personal data may also be processed in order to fulfil the legitimate interests of Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches.

## 4. Categories of data subjects

• Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches insurance contract policyholders, the insured and insurance benefit recipients.

#### 5. Disclosure of data

- We may disclose personal data to relevant parties as required or allowed by applicable laws and regulations, including but not limited to:
- Authorities
  - Personal data may be disclosed to authorities, for example, the tax authorities and law enforcement authorities, when required by law.
- Other insurance companies
  - Personal data may be disclosed to another insurance company in reinsurance situations.
- The Estonian insurance companies high risk persons register (relevant only for Gyvybės draudimo UAB "SB draudimas" Estonian branch)
- Might be disclosed to medical institutions

If we decide to sell, buy, merge or otherwise reorganize our businesses, this may involve us disclosing and/or transferring personal data to prospective or actual buyers and their advisers, or receiving personal data from sellers and their advisers.

# 6. Transfer of personal data outside the European Union or the European Economic Area

We primarily process data within the EU and the EEA. If data is transferred outside the EU and the EEA (for example, in such a way that the data is processed or stored on servers located in these countries) to countries for which the European Commission has not issued a decision of adequacy of data protection, we will take care of the data protection, for example, by utilising standard contractual clauses approved by the European Commission. Sensitive data is not transferred outside the EU and the EEA. Transferred data is processed only on behalf of Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches.

## 7. Retention period for personal data

The customer's data is retained for 10 years after the end of the most recent contract or payment of the most recent out payment. Data related to taxation and reporting obligations (incl. obligations resulting from international FATCA/CRS agreements) are stored for 10 years after the end of each tax year.

After expiration of the time limits indicated in this Section, the destruction of the personal data is performed in time according to Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches internal personal data retention rules.

#### 8. Categories of personal data

We process personal data only to the extent necessary and as required by law. The data we process depends on what person or customer category you belong to.

- Data related to insurance claims applications:
  - For example, information provided in the insurance claims application and supporting documents
  - Health data (only in your given consent basis)

- Data related to the insurance claims decision
  - For example, the insurance claims decision, amount of insurance benefit, data related to the payment, and tax data.
  - Health data (only in your given consent basis)

# 9. Rights of the data subjects

You have the right to access your personal data processed by Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches, the right to rectify the data and, when the conditions are fulfilled, the right to erase the data, the right to restrict or object to the processing of personal data, as well as the right to transfer the data elsewhere and the right to make a complaint to the appeal body.

To learn more about your rights and how to use them, please see Gyvybės draudimo UAB "SB draudimas" Latvian and Estonian branches Privacy policy.